



Trouble Ticket Tracker Software

TLI Software Inc is an ISO 9001:2000 provider of IT products and software solutions. We provide affordable off-the-shelf software products and cost effective web applications that can be fully customized according to your requirements. Our software products have been developed by our highly skilled software engineers and are available in a wide range of attractive licensing and support options.

Trouble Ticket Tracker is an enterprise software system that tracks and manages support issues thereby providing our clients with a Web-based help desk solution for e-business support management.

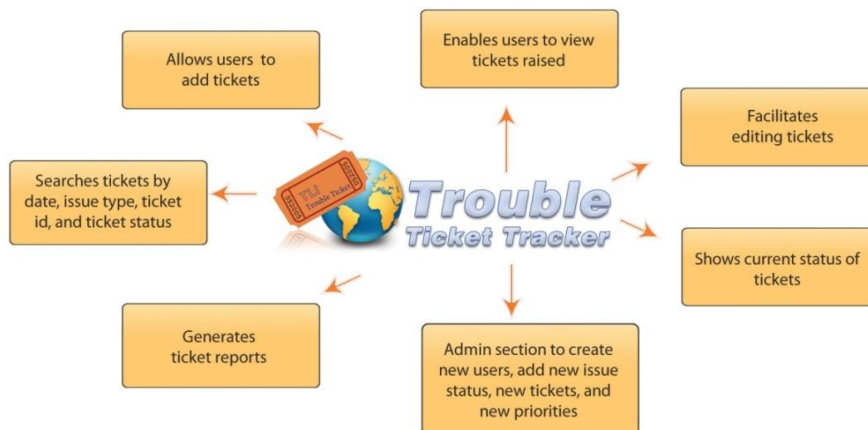
The TLI Trouble Ticket Tracker Value Proposition

Trouble Ticket Tracker is intended for the administrators who are responsible for managing customer support in their organization.

Trouble Ticket enables users to submit trouble tickets allowing the support team to track, route and manage issues. As a result, your support team will provide efficient, best-in-class customer service, resulting an improved customer experience.



Features of Trouble Ticket Tracker



The TLI Trouble Ticket Tracker

- Allows fast documentation of issues
- Enables tracking tickets, routing requests, and managing issues
- Improves communication and collaboration
- Results in better customer support
- Improves turn-around-time for technical and customer support